

# TERMS AND CONDITIONS

ALL PRICES LISTED ARE PER PERSON

## DEPOSITS

A £10 non-refundable deposit per person is required for all Christmas event bookings by **Friday 24th July 2026**.

For bookings made after this date, the deposit must be paid **within 7 days of booking**.

Any reservations not secured with deposits by these deadlines will be **automatically cancelled** and the places resold.

## BALANCE OF PAYMENT

The **full balance** is required for all guests by **Friday 25th September 2026**.

Please note that all deposits are **non-refundable** and will not be deducted from the balance if guest numbers decrease.

*For example: if a deposit of £140.00 is paid for 14 guests and the number reduces to 12, only £120.00 will be deducted from the final balance.*

For bookings made after **25th September 2026**, full payment is required **within 7 days of booking**.

Any reservations without full payment (regardless of deposits paid) after these deadlines will be **automatically cancelled** and the places resold.

## PAYMENT METHODS

All major credit cards are accepted.

## PRE-ORDERS & EVENT DETAILS

Full event details will be provided to the party organiser at least **3 weeks prior to the event**, along with a pre-order form for salmon, vegetarian meals, and special dietary requirements.

All completed forms must be returned **no later than 27th November 2026**.

## REFUNDS

Any applications for refunds must be made in writing and will be considered based on the circumstances of the cancellation.

Refunds are granted **at the sole discretion of Management**.